

Terms of Hire

Hats are just a frivolous item and a fun addition to an outfit however they are also expensive and extremely delicate, due to this here are my terms of hire and I will provide tips on hat care when the hat is collected.

Our agreement

All hirers are asked to read these terms before I (Millie Bills) hires a hat to 'you' (the person hiring the hat).

What you pay

When you hire a hat from Topperz, here is a breakdown of what you will be charged:

- Hire fee
- Deposit – this will be £30 for each item hired.

When the hat is received back in the exact same condition you hired it, your deposit will be returned to you via the same payment method you used to pay.

Hire

The hat hire period covers five days.

The hats will be handed over in boxes. These must be returned in the same box.

There will be no refunds if you don't wear the hat; it isn't suitable for the event you are attending or if the event is cancelled.

It is always recommended to try the hat on before you hire it.

You agree that you'll return the hat(s) you hire in the exact condition you hired it or that you'll pay to repair or replace it.

You will have to pay to return the hat if you are not dropping it back to the location of collection. The hat is your responsibility until it is delivered. Please make sure you get proof of postage from the Post Office.

The hat will be on hire for a total of 5 days for each hire it will need to be returned earlier or on the fifth day of hire.

If the hat is not received back by the fifth day (or later if already agreed) you will then be charged for an additional £5 for each day it is late due to this having a knock-on effect to others looking to hire.

Damage and repairs

The deposit you pay when hiring a hat is used to cover minor damages if these occur and then the deposit will not be returned to you.

If in the event the hat is lost, stolen or damaged beyond repair please just communicate this with me and we will discuss the cost of replacing the hat.

'Damage' includes:

- Loss of decorations or embellishments
- Marks or spoilage from water, oil or makeup
- Scratches to the material or material tears

If a hat returns with any damage, it means it cannot be hired again and a cost of replacement will be discussed.

Most importantly...

Have fun!

It is very unlikely that any damage will occur to the hats if the tips are followed during your hire.

I would love to see pictures of the event and if shared please tag me on social media @Topperz on Facebook and @Topperz__ on Instagram.